



**Consumer Advisory for Regent® Child Restraint
Product Update
July 9, 2007**

- **The model of Britax child seat included in this advisory:**
Regent youth child seat (E9L39)
The advisory includes Regent youth child seats manufactured between November 10, 2005 and June 18, 2007.
- The product update **enhances** the performance of the Regent youth child seat.
- The seats should not be returned to the retailer. Owners can easily replace the LATCH connector strap and attach the adhesive slip-resistance strips. Britax will send a product update kit and instructions to seat owners,

I have a child seat that's included in the advisory.

If you sent in the registration card when you bought the seat then you should automatically receive a product update kit at the address on that registration card. Product update kits will begin mailing on or after July 10, 2007.

When will I get the notification letter and product update kit?

The letters began mailing on July 9, 2007. As to the product update kits, if you mailed in your registration card, you will automatically receive a product update kit. If you did not mail in your registration card, contact our Consumer Services department at 1-888-427-4829 or register your product online at www.BritaxUSA.com.

How do I know when my seat was manufactured?

The date of manufacture can be found on the outside of the shipping box and on a white label located underneath the fabric cover on the right side of the restraint.

I'm not sure what the model/serial number is? How do I find that?

The model and serial number can be found on the outside of the shipping box and on a white label placed underneath the cover on the right side of the seat, on the plastic shell. *[See photograph below to help you explain to the consumer where the label is located.]*



I have a Britax seat, but it's a different model than the one listed for the advisory. Is mine included?

No, the only units included are those with model no. E9L39 – Regent youth child seat, manufactured between November 10, 2005 and June 18, 2007. No other models or manufacture dates are included.

Why are the Regent youth child seats being included in an advisory?

Britax Child Safety, Inc. continually reviews and conducts testing on all products. During ongoing developmental testing of the Regent youth child seat it was determined the performance of the product could be **enhanced** by components and specific installation methods and relative to specific weight ranges of children.

Have there been any injuries?

No.

When/how did Britax first know this installation change was required?

Britax Child Safety, Inc. continually reviews and conducts testing on all products. During ongoing developmental testing of the Regent youth child seat it was determined the performance of the product could be **enhanced** by components and specific installation methods and relative to specific weight ranges of children. As product enhancements are developed, we share them immediately

What is Britax going to do to update Regent youth child restraints in the field?

For included child seats, Britax will send a product update kit free of charge. The product update kit includes a revised user guide (P263000 R2:06/07), belt-routing label to be applied over the existing label located on the fabric cover, a longer LATCH connector strap, and adhesive slip-resistant strips.

How are the product update kits being sent?

US Mail beginning July 10, 2007

Can I have a product update kit sent to me by FedEx/UPS - Overnight?

It is not necessary. Included in the initial advisory letter sent prior to the update kits as well as posted on our website (www.BritaxUSA.com) are instructions for installation using the vehicle seat belt system. This will allow you to install your Regent youth child seat to achieve enhanced performance.

Can I keep using my seat while I'm waiting for the update kit to arrive?

Until the product update kit is received, consumers should install the Regent youth child seat as directed in the instructions received with the advisory notice to achieve enhanced performance. If you have not received an advisory notice in the mail, the updated installation methods can be found on our website www.BritaxUSA.com.

Do I have to send the seat back to the company?

No, that's not necessary. We'll mail you a product update kit and detailed instructions for installing it. You can also find an instructions on our website www.BritaxUSA.com.

The instruction manual for LATCH installation, short route for children weighing 40-80 lbs. (page 12) indicates LATCH is acceptable above the standard 40/48 lb. limit of vehicle LATCH anchor capacity. Is this true?

Britax product can be installed with LATCH up to the maximum capacity of the restraint provided the LATCH anchor capacity stated in the vehicle owner's manual meets or exceeds the child's weight.

EXAMPLE: Vehicle owner's manual states LATCH anchor capacity is 60 lbs. The Britax Regent youth child seat can be used with LATCH up to 60 lbs. in that vehicle. From 60-80 lbs. the vehicle seat belt system would need to be used.

Please also note the WARNING on the page 13 directing reference to the vehicle owner's manual for maximum weight rating for their lower anchors.

The instruction manual for short route installations is confusing regarding the use of the tether. Do I have to use the tether?

Britax recommends use of the Versa-Tether® at all times to improve the installation regardless of the child's weight.

The use of the Versa-Tether is **required** when:

- Installed for children weighing more than 50 lbs. with any short route mode of installation (lap or LATCH)
- Installed for children between 40-80 lbs. using the lap-shoulder short route (regardless of the child's weight).

Do I have to use the recline bar? It did not use to be mandatory. I no longer have mine. What do I do?

Yes, installation using the recline bar is **required** in all modes of installation (long or short route, lap, lap-shoulder or LATCH) regardless of the child's weight and regardless if it is tethered or not.

If you do not have your recline bar for a Regent youth child seat contact Britax Consumer Services.